

COVID-19

Preventing Infection | Protecting Patients & Staff



Drive-Through COVID-19 Testing at Hilo Medical Center

STEP 1

- Call your primary care provider to find out if a COVID-19 test is needed.
- Your provider must order the test directly with Clinical Labs Hawaii.
- Paper requisitions will not be accepted at the testing site.



STEP 2

- If your provider requests a COVID-19 test, report to Hilo Medical Center.
- You must bring your picture identification and insurance cards.
- Provider orders may take up to one hour for Clinical Labs to process.



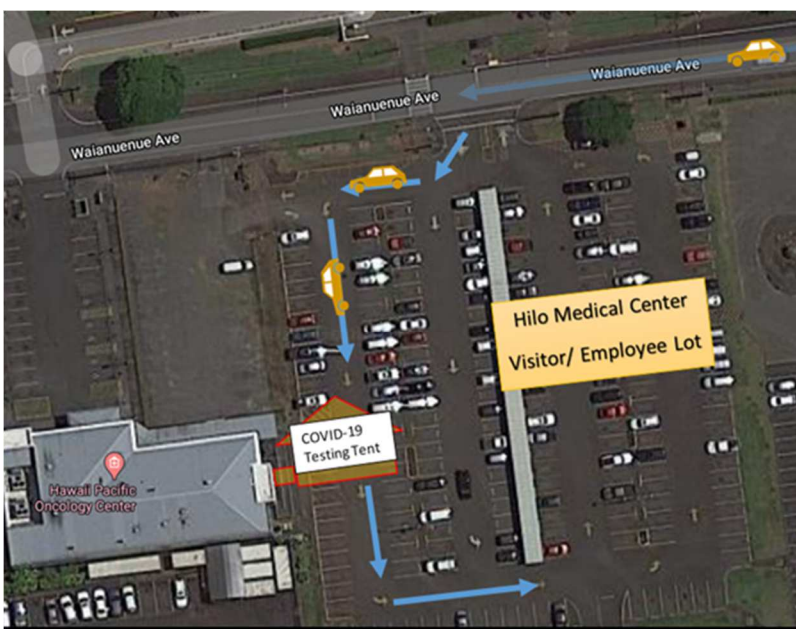
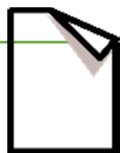
STEP 3

- Follow signage at the testing site, drive slowly and with caution.
- You will be asked to hold up your picture identification and insurance card.
- A staff member will take pictures of your cards to confirm your order.
- After your order is confirmed, one nasal swab will be obtained for the test.



STEP 4

- Testing results will take up to a week or longer for processing.
- Follow up with your primary care provider for the results of your test.



Testing Site Directions

- ⇒ Head towards 1285 Waianuenue
- ⇒ Please follow signs on Waianuenue
- ⇒ Testing tent in parking lot across the hospital, next to the cancer center

Hours of operation
Monday-Friday 10am to 2pm
(NOTE: non-critical patients after 2pm with a lab order should come back to the testing site the next day.)

